

Microsoft 365 Co-termination

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Overview

Co-termination allows you to align a new subscription to an existing subscriptions end date (subject to Microsoft restrictions). This feature helps to elevate the pain points when managing renewal dates for Customers, as well as promote consistent and efficient billing.

All NCE Microsoft 365 Commercial plans (including Add-ons) have Co-termination feature enabled for use.

Please note; Co-termination is only enabled for brand new subscriptions at the point of purchase in the CORE marketplace. Currently, you cannot Co-terminate an existing subscription to another.

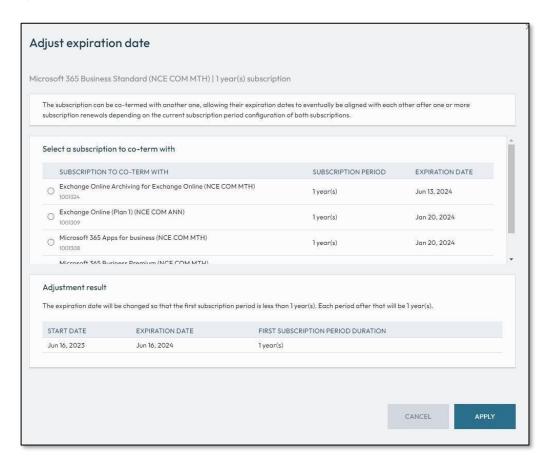


How do I Co-terminate a new NCE Microsoft 365 Commercial Subscription in CORE?

During the checkout process, on the final step you will see an option to edit the expiry date



Click on the Pencil icon, and you will be presented with a list of subscriptions which this new subscription can be Co-terminated with.



Click on the subscription you wish to Co-terminate with, and click Apply



You will now see the expiry date of the subscription has changed; an example is below.



You can now click Buy to complete the checkout process.

FAQ

Can I Co-terminate a monthly paid/annual commit subscription to another?

Yes, monthly paid annual commit subscriptions can be Co-terminated.

Can I Co-terminate a monthly commit subscription to another?

Yes, you can Co-terminate a Monthly commit> to another Monthly commit

Can I Co-terminate an annual subscription to another annual commit?

Yes, you can Co-terminate an Annual commit to another Annual commit

Can I Co-terminate a monthly commit subscription to an annual commit?

No, you cannot Co-terminate an monthly commit subscription cannot be Co-terminated with an annual or triannual subscriptions.



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